

# Simplify, Centralize & Succeed Day 2 Ops



## One Roof, All Platforms: VDI Simplified with Day 2 Ops

Day 2 services are essential for managing virtualized desktop environments. Anunta partners with top OEMs and cloud providers to offer fully managed cloud desktops with 99.9% uptime. Customers turn to us when internal resources, budgets and timelines are limited, or past service quality falls short.

Anunta's end-to-end support ensures seamless operations across all VDI technologies, keeping systems optimized and teams productive.

#### **Customized Support Tailored to Your Unique Needs**

Anunta's Day 2 services provide hands-on support for all VDI tech, keeping systems optimized. We handle routine maintenance, problem-solving, and change management, offering a full-service solution. Our Day 2 package reduces downtime, delivering measurable results.

#### From Silos to Synergy with Anunta

Anunta's expertise in managing complex IT environments allows organizations to focus on their core business. We ensure that your VDI platforms operate at peak performance, empowering users and maintaining a seamless Digital Employee Experience (DEX).



0.3

incident to user ratio per month.





\$

20%

savings on average compared to existing processes.

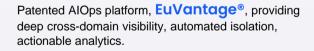






99.98%

User uptime







Comprehensive reports tracking usage, uptime, problem tickets, and SLA and XLA compliance.

Proactive identification and resolution of **76%** issues before the end-users are even aware of it.



### **Our Technology Partners**

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Curious About Day 2 Support?

Talk to an Expert

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