Centralizing the Desktop Infrastructure for a Multinational Pharmaceutical Company

Client Profile

The client is a large pharmaceutical company established over **50 years ago** with a presence across the US and Europe. As the firm grew, consolidations and mergers resulted in fragmentation of the IT landscape across locations and business units.

Challenges

The non-centralized nature of the environment was hindering seamless workspace access and streamlined application delivery.

The client looked for a partner with proven credentials to build a new environment that could centralize the desktop infrastructure. Anunta stepped in and built a customized solution that helped solve immediate concerns and deliver superior benefits.

- **Performance expectations**: Deliver secure access to business applications and establish consistent device and location-agnostic platform performance.

- **Security Enforcement**: Leverage the inherent security guardrails of virtualization technology to deploy an always available, always secure, and always compliant desktop infrastructure.

- **Workforce requirements**: Implement architecture with the right capacity provisioning and configure native services for the simplification of platform access.

- **System management**: Redeployment of virtual desktop infrastructure to replace the existing fragmented environment, centralize hosting, and application delivery.

Anunta's Solution

- Anunta executed a Omnissa Horizon implementation on premise with a mix of dedicated and floating pools of Windows 10 virtual desktops. The hardware and connection server configurations were also optimized for performance demands and user authentication.

- We deployed a logically separated network for the new environment on which all virtual desktops were hosted. Robust network configuration and unified access gateway (UAG) deployment ensured secure device-agnostic external access.

- Anunta configured Horizon View Client as the primary user access mode with browser access enabled for additional flexibility. Workspace ONE Access enabled a secure, simplified mode of platform and application access. Configured linked clones and instant clones for rapid desktop replication. Horizon View Composer is configured for centralized desktop pool management.

- Iterative testing of the new environment was carried out, followed by a high-touch, phased transition for 465 users with persistent feedback loops for minimal service disruption. Anunta implemented its state-of-the-art intelligent operations platform, EuVantage, to ensure superior user experiences, proactive hardware monitoring, and MTTR reduction.

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Key Benefits

Productivity

Reduced application log-on times due to SSO implementation and unified platform access.

Reduced Costs

Lower IT overhead due to centralized management of virtual desktop pools.

Security

Improved security posture from secure system access and the elimination of distributed platforms.

About Anunta

Anunta builds secure and compliant digital workspaces across private, public, and hybrid clouds for enterprises. Our comprehensive range of managed virtual desktop, managed endpoint & cloud services allow users to access applications and data securely. Our managed services are powered by our platforms, which leverage AI & Machine Learning to automate and optimize operations. We've been consistently featured in the Gartner Magic Quadrant for Desktop as a Service. With over a decade of experience, we've successfully migrated **1 Million+** remote desktop users, boosting security, enhancing workforce productivity, and delivering superior end-user experiences.

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