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# Cloud PC Operations & Governance Checklist

This checklist gives IT leaders a crisp, actionable framework to operate Cloud PCs securely and efficiently. Strengthen your financial organization with Anunta's enterprise-grade managed services and Microsoft's robust cloud ecosystem to get a reliable, compliant, and future-ready Cloud PC foundation.

## Cloud PC Actionable Checklist for your Financial Firm

### 1. Identity, Access & Security

- ❑ Enforce Conditional Access policies for all Cloud PC logins.
- ❑ Enable MFA across all user groups.
- ❑ Set up automated join policies (Entra ID / Hybrid Join) with role-based access controls.
- ❑ Configure Microsoft Defender for Cloud and endpoint protection baselines.
- ❑ Regularly audit access logs and privilege escalations.

### 2. Device & Image Management

- ❑ Standardize custom images with current OS updates and application baselines.
- ❑ Set up automated patch schedules and update rings.
- ❑ Validate image compatibility quarterly.
- ❑ Track performance deviations through Endpoint Analytics.

### 3. Application Lifecycle Governance

- ❑ Maintain an approved app catalog with version control.
- ❑ Ensure licensing compliance for third-party apps.
- ❑ Configure app delivery via Intune or MSIX for consistent deployment.
- ❑ Audit app usage to retire redundant or high-cost applications.

### 4. Monitoring, Reporting & Optimization

- ❑ Enable real-time monitoring for performance, uptime, and session health.
- ❑ Set automated alerts for bandwidth spikes, VM drift, and login failures.
- ❑ Review monthly operational dashboards (CPU, RAM, disk I/O).
- ❑ Use analytics to reassign Cloud PC SKUs and right-size resources.
- ❑ Perform quarterly cost governance review with FinOps alignment.

### 5. Policy & Compliance Management

- ❑ Apply baseline policies for security, configuration, and app usage.
- ❑ Implement DLP, encryption, and endpoint hardening controls.
- ❑ Validate compliance with internal and regulatory frameworks.
- ❑ Review audit logs and policy drifts monthly.

### 6. User Experience & Support

- ❑ Measure boot time, session stability, and app responsiveness.
- ❑ Run periodic user satisfaction surveys to detect friction points.
- ❑ Establish a Tier 1–3 support workflow for Cloud PC-specific incidents.
- ❑ Track SLA adherence and ticket resolution patterns.

### 7. Backup, Business Continuity & Incident Response

- ❑ Validate backup and restore processes for profiles and critical data.
- ❑ Test DR playbooks at least once a year.
- ❑ Ensure incident response plans cover Cloud PC threats (identity breach, data leak, ransomware).
- ❑ Maintain versioned documentation for operations and escalation paths.

### 8. Governance Cadence

- ❑ Conduct monthly governance review meetings with key stakeholders.
- ❑ Maintain centralized documentation (SOPs, runbooks, change logs).
- ❑ Establish a change-management pipeline for updates, rollout, and patching.
- ❑ Perform annual architecture refresh assessments aligned with Microsoft roadmap updates.

## Start Strengthening Your Cloud PC Operations Today

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