

# **Enterprise DaaS**

## Leading the Way in Global Desktop Management



We're not just selling you a service; we're partnering with you to transform your digital workplace.

## The Numbers That Define Us



We're managing over **750,000+** virtual desktops worldwide (and growing!), maintaining an impressive **99.98**% user uptime.

When Gartner keeps featuring you in their market guides and reports, you know you're doing something right!

### **Your Desktop Management Journey with Us**

**Clear Division of Responsibilities** 

#### You Manage:

- Devices and Applications
- End-user hardware
- Local software

#### We Handle Everything Else:



- 24/7 Comprehensive Monitoring
- Incident & Problem Mgmt.
- Proactive Patch Mgmt.
- Strategic Capacity Mgmt.
- Enterprise Service Desk with SLA guarantees

#### 2. Complete Onboarding Service

- Custom Golden Image Creation
- User Profile Engineering
- Seamless Active Directory Integration
- Custom Application Installation
- Advanced Profile Management & Application Integration

## What Makes Our Enterprise DaaS Special?

Whether you're working from your home office or while on vacation, we've got you covered for desktop mgmt.

Here's what we bring to the table:





## Azure Virtual Desktop (AVD) Magic

We're rocking it with Microsoft Azure, serving enterprises across **45+** countries. Want to know the best part? Our clients typically save **35%** on costs compared to traditional setups, and we get them up and run **60%** faster than in-house teams.



## VMware Horizon Excellence

We've mastered the art of cloud integration, supporting over **50,000** users simultaneously across **15+** major cloud platforms. The cherry on top? We cut IT support tickets by **40%**. Less headaches for everyone!



## What Make Us Stand Out



### Performance That Turns Heads

Critical issues? We knock them out in under **2 hours** 

Our users are smiling – **95%** satisfaction rate

Technical hiccups? Our incident-to-user ratio is just **0.03** (that's incredibly low!)

### Security That Never Sleeps

We're not just secure – we're certified secure!

**ISO 27001:2013**, SOC 2 Type II, GDPR compliant... we speak the language of data protection in over **30** jurisdictions.

## Success Stories That Speak Volumes

- Banking & Finance-Supporting 8 of the top
   15 global banks.
- Healthcare & Life
   Sciences- Powering
   critical applications for 5
   of the top 10
   pharmaceutical
   companies.
- Business Process
   Management Transforming operations
   for 6 of the top 10 global
   BPM providers.

### We're Global, We're Local



With support centers in 5 countries and technical operations across **3** continents, we're always on duty. Need help at **3** AM? We're here!

## Our Trophy Cabinet



- Frost & Sullivan Digital
   Transformation Excellence

   Award
- VMware Partner of the Year for Cloud Innovation
- Gartner Peer Insights
   Customer Choice Award
   for DaaS Solutions
- Forbes Cloud **100** Rising Stars Recognition

### Schedule a Personalized Consultation

Join the 750,000+ desktops we manage globally. Your digital transformation journey starts here.

