

# Managed Horizon Desktops

The multifold increase in Cloud adoption by enterprises now is being driven by the need to augment business innovation, drive customer engagement and enhance the speed of business delivery. Many organizations have started to consider Cloud to become agile, flexible, and reduce costs. However, migrating desktop workloads from the traditional client-server architecture or on-premises VDI infrastructure to the Cloud is tricky and require specialized skills.

In order to address the challenges faced by enterprises in migrating workloads to the cloud (public/private/hybrid), Anunta has designed a Fully Managed Horizon Desktop solution that takes care of implementation and management of virtual desktops on the Horizon platform and VMware Cloud on Amazon Web Services (AWS).

## Anunta's Fully Managed Horizon Desktops combine the elements of,

### Onboarding

- Integration and Migration - User Provisioning
- Application Integration
- Peripheral Integration
- Capacity Scaling


### Day 2 Package

- Ongoing Environment Management – Monitoring
- Health Checks
- Best Practices
- Capacity Management

## Onboarding: Use-case Deployment for Horizon Cloud or Horizon 7 on VMC on AWS

**Initiation:**  
*Preparation for the User environment*

- Onboarding verification
- Holistic user environment assessment
- Use case deployment




**Transition:**  
*Observation and support for migrated users till hand-over*

- Capacity Monitoring
- Handling user-related incidents
- Instrumentation for Health Check




**Implementation:**  
*Configuration, Integration & Migration*




- User Provisioning
- Application Integration
- Peripheral Integration
- User Workload Configuration
- User Migration



**Hand-over:**  
*For steady state maintenance*

- User review & Sign-Off
- As-built Documentation



<p><b>Hardware</b></p> <p><b>AWS/Azure/SoftLayer</b></p> 	<p><b>Facilities</b></p> 	<p><b>Support</b></p> 
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**Day 2 Package:** Horizon Cloud or Horizon 7 on VMC on AWS

**Endpoints, Peripherals**



- **Excluded:** Peripheral and endpoint management
- **Included:** Guided endpoint and peripheral configuration (for specific set of device from a validated list)

**Apps, Desktop Pools, Published Apps**



- Proactive Monitoring
- User Incident Management (call or email)

<p><b>Horizon control plane</b> (Connection Servers, Unified Access Gateway)</p>	<ul style="list-style-type: none"> <li>▪ Proactive Monitoring</li> <li>▪ Availability management</li> <li>▪ incident management for control infrastructure</li> </ul>
<p><b>SDDC On-Prem/VMC Layer</b></p> <ul style="list-style-type: none"> <li>▪ vSphere cluster</li> <li>▪ VCenter - Host capacity &amp; availability</li> <li>▪ VSAN</li> <li>▪ Any related EC2 or Azure components</li> <li>▪ NSX in VMware cloud, Network configuration</li> </ul>	<ul style="list-style-type: none"> <li>▪ Proactive Monitoring</li> <li>▪ Availability management</li> <li>▪ Incident management (Infrastructure related issues)</li> </ul>

<p><b>AWS/Azure</b></p>	<p><b>Hardware</b></p>	<p><b>Facilities</b></p>	<p><b>Support</b></p>
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**Benefits of Fully Managed Horizon Desktops**

<p><b>End to end ownership of design, implementation and management</b></p>	<p><b>Provide SLA on end user application availability month on month</b></p>	<p><b>VMware certified &amp; VDI skilled resource pool</b></p>	<p><b>Drive adoption of VDI and Workspace for end users</b></p>	<p><b>Complete vendor &amp; compliance (Windows patching and Anti-Virus updates) management</b></p>
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**About Anunta**

Anunta is an industry-recognized Managed Desktop as a Service provider focused on Enterprise DaaS, Packaged DaaS, and Digital Workspace technology. We have successfully migrated 500,000+ remote desktop users to the cloud for enhanced workforce productivity and superior end-user experience

<p><b>Some of our noteworthy clients:</b></p>	<p><b>4 of the top global BPM providers</b></p>	<p><b>Top European Financial Services company</b></p>	<p><b>Largest Multinational Retail Corporation</b></p>	<p><b>American Multinational Media and Entertainment Conglomerate</b></p>
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**Awards & Industry Recognitions**

<p><b>vmware</b> Partner Achievement Awards</p> <p>Partner Achievements Awards 2021 in <b>Digital Transformation for APJ</b></p> <p>Partner Excellence Awards 2020 for <b>Multicloud Solutions &amp; Services</b>.</p>	<p>Winner of 2021 <b>TMCnet Remote Work Pioneer Award</b></p> <p>Winner of <b>“VMware Partner Expertise Award on Services Excellence for APJ” 2020</b>.</p>	<p><b>Gartner</b></p> <p>Gartner features Anunta in their <b>Market Guide for DaaS, 2019</b></p> <table border="1"> <tr> <td data-bbox="788 1697 1037 1832"> <p>Report on Multifaceted Monitoring Approaches for VDI and DaaS, 2016</p> </td> <td data-bbox="1037 1697 1305 1832"> <p>IT Market Clock for IT Infrastructure Availability and Performance Management, 2016</p> </td> </tr> <tr> <td data-bbox="788 1832 1037 1966"> <p>Hype Cycle for IT Infrastructure Availability and Performance Management, 2016</p> </td> <td data-bbox="1037 1832 1305 1966"> <p>‘Vendor to Watch’ - Emerging Market Analysis: India’s Top 10 Technology Trends and Drivers in 2014</p> </td> </tr> </table>	<p>Report on Multifaceted Monitoring Approaches for VDI and DaaS, 2016</p>	<p>IT Market Clock for IT Infrastructure Availability and Performance Management, 2016</p>	<p>Hype Cycle for IT Infrastructure Availability and Performance Management, 2016</p>	<p>‘Vendor to Watch’ - Emerging Market Analysis: India’s Top 10 Technology Trends and Drivers in 2014</p>	
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**Anunta is a Partner Credit Transfer (PCT) Certified Partner of VMware. VMware customers can use PSO credits to purchase Fully Managed Horizon Desktops.**

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