Optimize Your Device Infrastructure

Enhance Your Operational Efficiency

Take Control of Your Device Infrastructure with Anunta's Device Lifecycle Management Solutions

Overcoming Device Management Challenges

Manage your organization's device infrastructure with Anunta's Device Lifecycle Management (DLM) solutions. Our secure platform simplifies IT operations for laptops, desktops, and mobile devices, ensuring peak performance across their lifecycle. Key challenges include procurement, provisioning, maintenance, and disposal.

04

Variety of Assets, Users

Managing different types of devices and user preferences effectively.

05

Tracking Asset Movement

Maintaining the whereabouts of devices across locations internationally.

01

Planning and Procurement

Ensuring timely acquisition of necessary devices and resources.

06

End-User Support

Providing responsive assistance to users for optimal device usage.

02

Maintenance

Regular upkeep to ensure devices operate at peak performance.

07

Provisioning

Streamlining the setup and configuration of devices for deployment.

03

Warranty Management – OEMs

Effectively managing warranties and service agreements with original equipment manufacturers.

08

Trust Services Criteria (TSC) Compliance and Security

Adhering to stringent security standards and regulatory requirements.

09

Decommissioning

Properly retiring devices from service at the end of their lifecycle or are no longer supported by OEM.

14

Asset Recovery

Retrieving and repurposing devices efficiently from previous employees.

10

Onboarding Remote Users

Facilitating seamless integration of remote employees into the network.

15

Repair, Reassign, Recycle

Managing device repairs, reassignments, and environmentally responsible recycling practices.

11

Inventory System

Facilitates fast asset identification and maintains efficient storage practices.

Introducing Anunta's Comprehensive Device Lifecycle Management Services

From procurement and deployment to updates, security, and retirement, Anunta's Device Lifecycle Management services provide everything you need to efficiently manage your device fleet and ensure peak performance. Our services encompass every aspect of device management, from initial setup and configuration to ongoing support and eco-friendly disposal.

12

Destruction of Sensitive Customer Data (HITRUST)

Ensuring secure disposal of sensitive information in compliance with HITRUST standards.

13

Shipping Challenges

Overcoming logistical hurdles to ensure timely and secure device delivery domestically and internationally.

Cost and Usage Analyzer

Anunta's Device Lifecycle Management Service Process ensures comprehensive management of your device fleet:

- **Asset Configuration:** Tailor configurations to meet specific organizational needs.
- **Device Reset:** Restore devices to factory settings efficiently.
- **Hardware/OS Issue Troubleshooting:** Identify and resolve hardware and operating system issues promptly.
- **OS Installation/Upgrade:** Install or upgrade operating systems to the latest versions.
- **Standardized Device Naming:** Rename laptops to adhere to hostname standards across your organization.
- **BIOS and OS Updates:** Download and update BIOS firmware and operating systems to enhance device security and performance.
- **Third-Party App Installation:** Install applications like Office365 and company-specific apps to align with business requirements.
- **Hardware Check:** Ensure functionality of hardware components such as cameras and speakers.
- **Domain Joining:** Integrate devices seamlessly into the company domain for enhanced network connectivity.
- **Compatibility Testing:** Verify compatibility of all assets to prevent operational disruptions.
- **Asset Cleaning and Packaging:** Clean devices and prepare them for shipment in secure packaging.
- **Shipping Label Creation:** Generate and print shipping labels for efficient logistics management.
- **Inventory Update:** Maintain accurate inventory records with real-time updates on asset configurations.
- **IT Notification:** Inform IT teams promptly about asset configurations and updates.
- **Reporting:** Provide detailed reports to track device lifecycle and operations:
    - Device lifecycle warranty report
    - Weekly status summary of available assets
    - Weekly and monthly transaction reports
    - Weekly asset return report
    - Weekly snapshot PowerPoint presentation for comprehensive insights

Asset Return and Disposal

- **Return Initiation:** Facilitate return processes through Return Materials Authorization (RMA) issuance, labeling, and packaging.
- **Team Coordination:** Update HR and IT teams regarding returned assets and their status.
- **Inventory Management:** Maintain accurate records through regular updates on asset returns.
- **Disposal Process:** Conduct thorough assessments for device lifecycle management and eco-friendly disposal.
  - Evaluate devices for potential scrap and initiate CPU and hard drive removal as per customer SOP.
  - Update inventory after scrapping and verify asset lists against vendor reports, including HDD serial numbers.

IT Support

- **Hardware Issue Resolution:** Address hardware-related concerns promptly to minimize downtime.
- **OEM Ticket Management:** Initiate, update, and close tickets with OEMs for efficient issue resolution.
- **Laptop Configuration Support:** Provide specialized assistance for laptop configurations tailored to user needs.
- **End-User IT Support:** Offer ongoing support to end-users for seamless device functionality and user experience.

Use Cases

Optimized Procurement Plan	Improved User Experience	Enhanced Security
Sustainable Practices	Increased Productivity	Streamlined Operations

The Anunta Advantage

Anunta empowers organizations to streamline operations, enhance security, and maximize productivity with our cutting-edge Device Lifecycle Management solutions.

Real-Time Analytics and Smart Dashboard

Leverage our smart dashboard for real-time analytics and gain instant insights into your device fleet's performance to make data-driven decisions.

Expert 24/7/365 Support

Rely on 24/7/365 technical support from our dedicated team of experts to ensure continuous functionality of your device infrastructure.

Preemptive Failure Detection

Minimize downtime and ensure business continuity with our preemptive failure detection, which enables proactive identification and resolution.

Streamlined Workflow Automation

Streamline processes, from procurement to decommissioning, ensuring precision, speed, and unparalleled control over your device ecosystem.

Awards & Industry Recognitions

Gartner.

Anunta has been recognized in **Gartner® Magic Quadrant™ for Desktop as a Service** 2023

Representative Vendor in Hype Cycle, 2023 for XaaS (Everything as a Service) | Midsize Enterprises | I&O Digital Workplace Transformation | Hybrid Work | Endpoint Security | K-12

Featured in **Market Guide for Desktop as a Service, 2023**

Anunta Wins **CIO Choice Award 2024** for **DaaS** and **Virtual Workforce Solutions**

Anunta Wins **CIO Choice Award 2023** for **DaaS**

vmware® by Broadcom

Partner Lifecycle Services Award for APJ 2023

Great Place To Work. Certified DEC 2023 - DEC 2024 INDIA

Anunta achieves '**Great Place to Work**' Certification 3rd consecutive year in a row

Certifications & Attestations

bsi ISO/IEC 27001 Information Security Management CERTIFIED ISO/IEC 27701 Privacy Information Management CERTIFIED

bsi ISO/IEC 20000-1 IT Service Management CERTIFIED

AICPA SOC **SOC 2 Compliant**

Get Started!

About Anunta

Anunta, a leading provider of outsourced digital workspace solutions, enables organizations to succeed in the competitive cloud era. Anunta's expertise seamlessly blends VDI/DaaS deployments across any cloud environment (including Azure, AWS, GCP, Broadcom and Omnissa, and private environments) with robust endpoint management and cloud services.