

Setting up a cloud-based desktop environment and integrating it with the existing infrastructure and network involves a number of micro configurations which needs to be managed with accuracy in order to deliver a seamless enduser experience. Any gap in executing this can lead to teething issues that can impact both end-user experience and productivity and negatively affect the successful delivery of virtual desktops.

Anunta's Onboarding ensures end-to-end management of workload transition to cloud and are executed by acknowledged experts in cloud and virtualization technologies. The Onboarding include, design & implementation, active directory configuration, image creation and application configuration, end-to-end technical testing and migration.

Anunta enables its customers by significantly bringing down the Onboarding transition time of end-users and accelerating benefits realization of the new environment thereby creating a superior end-user experience.

Delivering Unmatched End-User Experience



Managing over 200,000+ users globally and across different virtualization platforms.



Delivering the lowest incident-touser ratios in the industry at **0.3** compared to industry average of **0.8 - 1.2*** incidents per user per month

*Gartner report 'IT Key Metrics Data 2017'



Highly secure 24x7x365 Enterprise
Nerve Center monitoring and
managing IT infrastructure to
deliver superior end-user
experience.



Outcome and productivityoriented SLAs, along with flexible engagement (on-premise and cloud) and pricing (per user per month and per endpoint per month) models.



Proactive identification and resolution of **76%** issues before the end-users are even aware of it resulting in improved end-user productivity.

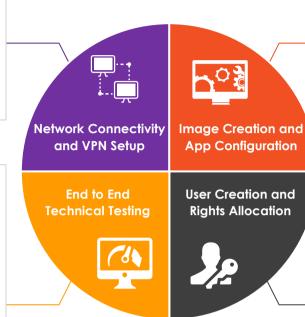


Patented AlOps platform, EuVantage®, providing deep cross-domain visibility, automated isolation, actionable analytics and dramatically reduced resolution times.



Onboarding

- Establish VPN connectivity from Cloud to Customer DC OR
- Configure IPSec from Cloud to Customer DC.
- Define subnets and allow access over the VPN.
- Test of the vCloud environment from user and resource allocation perspective.
- Test applications, end-user environment access, and peripheral dependency.
- Revise for optimum enduser experience.



- Configure Gold pattern.
- Create image for RDSH / VDI Hosting.
- Configure customer provided image and install applications.
- Bind DaaS platform with Domain, DNS and active directory details.
- Create OU's, groups and move systems to specific OUs and users to specific groups.
- Configure GPO's with Customer specific user settings (Folder/ profile redirection, access rights) and system settings (control panel and other system specific settings).

About Anunta

Anunta is an industry-recognized Managed Desktop as a Service provider focused on Enterprise DaaS, Packaged DaaS, and Digital Workspace technology. We have successfully migrated 500,000+ remote desktop users to the cloud for enhanced workforce productivity and superior end-user experience.

Some of our noteworthy clients:



4 of the top global BPM providers







Awards & Industry Recognitions



Partner Achievement Awards

Partner Achievements Awards 2021 in **Digital Transformation** for APJ



Partner Excellence Awards 2020 for Multicloud Solutions & Services.



Winner of 2021 **TMCnet Remote**Work Pioneer Award



Winner of "VMware Partner Expertise Award on Services Excellence for APJ" 2020.

Gartner

Gartner features Anunta in their Market Guide for DaaS, 2019

Report on Multifaceted Monitoring Approaches for VDI and DaaS, 2016

> Hype Cycle for IT Infrastructure Availability and Performance Management, 2016

IT Market Clock for IT Infrastructure Availability and Performance Management, 2016

'Vendor to Watch' -Emerging Market Analysis: India's Top 10 Technology Trends and Drivers in 2014



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